



Advancing the Art of Living.

April 30, 2021

Dear Family Member,

We continue to test our elders weekly and our staff twice each week and we are grateful that our results are, once again, all negative. We cannot be complacent about that as this virus is still a threat but we do feel, with so many people vaccinated, optimistic about life returning to what it once was.

You have likely seen the new information on visiting and mask wearing that has come out from the CDC this week. It is all encouraging and we, too, are encouraged by it. **We cannot, however, change our protocols and procedures until official guidance is issued by the New Jersey Department of Health. While the CDC guidance is very important, we are obligated to comply with the Department of Health regulations.** We hope that there will be updates coming out shortly and will inform you when that happens. For now, however, we continue to follow the same procedures that we have been for a number of weeks.

To reiterate our current protocols regarding visiting:

1. You must make an appointment for a visit unless you have been told that, because of compassionate care, you may visit without an appointment. Please use the online scheduling system and please make your appointment 24 hours or more in advance.

Jewish Home at Rockleigh (Rehab and Long Term Care):

<https://www.jewishhomefamily.org/jhr/scheduler/>

Jewish Home Assisted Living (River Vale):

<https://www.jewishhomefamily.org/jhal/scheduler/>

We continue with our policy of one indoor visit per elder per day, excluding compassionate care circumstances.

2. Please do not switch visitors for an appointment without informing us in advance. This becomes an issue for contact tracing in the event that we need to do so.
3. Please be sure to come at your scheduled time. With outdoor visits there is limited

space available and when visitors are late or early there may not be space available and/or it may compromise the length of your visit.

4. If you are visiting an elder in their room or apartment, only one person may visit.
5. For an outdoor visit, one visitor may come in and bring their loved one outside where two additional visitors may join them.
6. All visitors must sign an informed consent each time they visit.
7. No visitors under the age of 2 are permitted.
8. Visitors may only be outside or in the elder's room or apartment. They may not wander the halls, sit in public areas or take their loved one on walks around the buildings. We know this is frustrating but this is a regulation.
9. There may be times when you are asked to leave the room when our staff is providing care or therapy. Please comply with these requests to allow your loved one to receive the care or treatment that they need.
10. All visitors must wear facemasks at all times.
11. You may bring pets for outdoor visits.
12. You may take your loved one out for an appointment, a visit or a meal. Informed consent forms are available on both campuses. For elders who are fully vaccinated, there is no quarantine requirement upon their return.
13. If you learn, following a visit, that you have been exposed to someone who tested positive you must inform us immediately to allow us to test the elder and determine if there are other elders and staff who will require additional testing and monitoring.

We continue to focus on infection control, including wearing facemasks, practicing social distancing, handwashing and ongoing cleaning and sanitizing. We encourage our staff to exercise the utmost care in their personal lives and we urge you to do the same.

As always, please feel free to reach out with any questions.

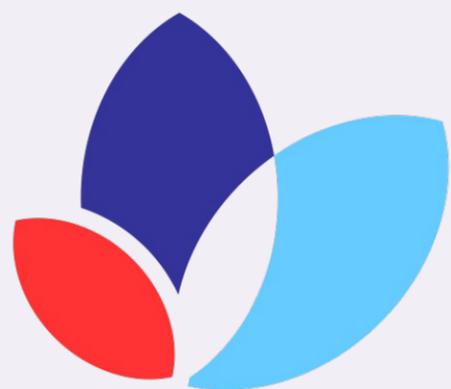
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

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