



Advancing the Art of Living.

April 23, 2021

Dear Family Member,

We are grateful that our COVID testing this week, on both campuses, continues to generate negative results. As you may remember, we test our elders once weekly and our staff twice each week.

Visiting on both campuses has increased significantly and we are very glad that our elders and their families are reuniting. There are some very simple rules for visiting that have been put in place by the Department of Health. They are listed below and must be adhered to by every visitor. If people fail to abide by the rules it puts everyone's visiting privileges in jeopardy. Please remember that these rules are not of our choosing but are vital to both comply with regulations and keep our elders safe.

Visiting:

1. You must make an appointment for a visit unless you have been told that, because of compassionate care, you may visit without an appointment. Please use the online scheduling system and please make your appointment 24 hours or more in advance.

Jewish Home at Rockleigh (Subacute Rehab and Long-Term Care):

<https://www.jewishhomefamily.org/jhr/scheduler/>

Jewish Home Assisted Living (River Vale):

<https://www.jewishhomefamily.org/jhal/scheduler/>

We continue with our policy of one visit per elder per day, excluding compassionate care circumstances.

2. Please do not switch visitors for an appointment without informing us in advance. This becomes an issue for contact tracing in the event that we need to do so.
3. Please be sure to come at your scheduled time. With outdoor visits there is limited space available and when visitors are late or early there may not be space available and/or it may compromise the length of your visit.

4. If you are visiting an elder in their room or apartment, only one person may visit.
5. For an outdoor visit, one visitor may come in and bring their loved one outside where two additional visitors may join them.
6. All visitors must sign an informed consent each time they visit.
7. No visitors under the age of 2 are permitted.
8. Visitors may only be outside or in the elder's room or apartment. They may not wander the halls, sit in public areas or take their loved one on walks around the buildings. We know this is frustrating but this is a regulation.
9. There may be times when you are asked to leave the room when our staff is providing care or therapy. Please comply with these requests to allow your loved one to receive the care or treatment that they need.
10. All visitors must wear facemasks at all times.
11. You may bring pets for outdoor visits.
12. You may take your loved one out for an appointment, a visit or a meal. Informed consent forms are available on both campuses. For elders who are fully vaccinated, there is no quarantine requirement upon their return.
13. If you learn, following a visit, that you have been exposed to someone who tested positive you must inform us immediately to allow us to test the elder and determine if there are other elders and staff who will require additional testing and monitoring.

We all look forward to the day when these restrictions will become a memory but, for now, this is where we are and we appreciate your understanding and cooperation.

As always, please feel free to reach out with any questions.

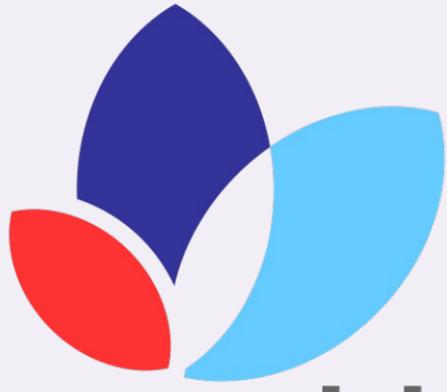
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

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