



Advancing the Art of Living.

April 14, 2021

Dear Family Member,

We are happy to report that our test results, for both staff and elders, continue to be negative. We are also happy to let you know that the online scheduling for visits is going very well and that the feedback from family members has been consistently positive. It is a joy for us to see elders reuniting with families and you can truly see and feel the difference it makes in our elders. Should you need the link, here is the information for you:

Jewish Home at Rockleigh: <https://www.jewishhomefamily.org/jhr/scheduler/>

Jewish Home Assisted Living (River Vale):
<https://www.jewishhomefamily.org/jhal/scheduler/>

Just a few critical points on visiting:

1. You **MUST** schedule your appointment to visit. The only exceptions are for compassionate care.
2. Scheduling is vital because we must know who is in the building/in contact with an elder in the event that there is an exposure to COVID. If we do not know who has been here, we cannot effectively do contact tracing and notification. We also must be able to allow for social distancing on the patios and that also makes scheduling a must.
3. The scheduling is done on a rolling basis between 24 hours and 14 days in advance. Same day visits are often difficult to accommodate and, therefore, scheduling in advance is key.
4. When you visit you **MUST** wear a mask. This is not our rule, it is a rule from the Department of Health. If people are observed without masks, they will be reminded to wear one. If they fail to comply, they may be unable to visit. If the Department of Health is made aware, or observes, that visitors are not wearing masks, they will mandate that there be no visiting at all and that is not an outcome anyone wants to see happen.

5. If you are visiting, you must be either outdoors or in the elder's room or apartment. Visitors may not wander the halls or be present when therapy is being provided. Again, these are not our rules, they are regulations with which we must comply. Failure to abide by these regulations puts all visiting in jeopardy.
6. Please remember that only one visitor may be inside the building with an elder. If you are having an outdoor visit, one family member may come inside and escort the elder out and two additional visitors may join you there.
7. Rules for staff on mask wearing have changed and some families have questioned that when they have seen it. The requirement to wear an N95 mask is only when we are working in close contact with an elder who is a "person under investigation" or PUI or if we are working with someone who has tested positive for COVID. PUI refers primarily to new admissions who have not been fully vaccinated. Fortunately, most of our new admissions have been fully vaccinated but there are still a small number who are in the PUI category for those first 14 days. With respect to caring for those with COVID, we do not have any COVID positive elders on either campus. For care of anyone else, staff are only required to wear surgical masks and we have made that change in our protocol.
8. If you have a private duty aide that is caring for your loved one, mask rules continue to apply. Wearing a surgical face mask is a requirement and failure to comply will result in that individual no longer being able to work on our campuses. Compliance has not been a concern with aides through the Jewish Home's @HomeCare program or other agencies but it has been an issue with caregivers hired privately.
9. We have been receiving requests for guest meals. At this time, guest meal service is not available. You are welcome to bring food in for your loved one to eat in their room or apartment. There are specific restrictions in the regulation about visitors sharing food with the loved ones outdoors and we are prohibited from allowing that to take place.

It is not our intention to make your visit difficult. In fact, no one is happier about the increased visiting than we are. Please remember, however, that long term care and assisted living are highly regulated. It has often been said that the only industry more highly regulated is nuclear power. We would certainly like to allow you more freedoms and fewer restrictions but this is out of our hands. We all hope that we will continue to see regulations decrease and to see COVID numbers declining both in New Jersey and across the country.

Please continue to be vigilant about social distancing, face masks and handwashing. Our ongoing Infection Control efforts with staff continue and extend beyond our walls to reminding our staff about the precautions they must observe in their personal lives.

As always, feel free to reach out with any questions.

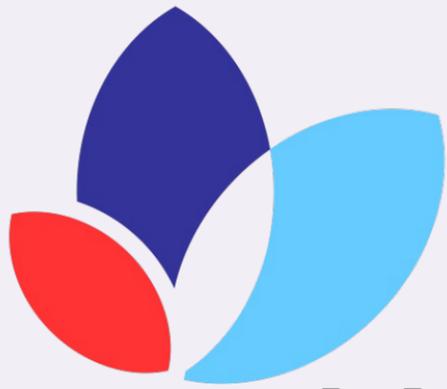
Be well,

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