



Advancing the Art of Living.

October 12, 2020

Dear Family Member,

A few weeks ago, in response to one of our family letters, a family member wrote back to us and said “one step forward, two steps back.” We have often used those same words ourselves. Today we were notified that one of our JHAL staff tested positive for COVID-19. This individual is new to our staff and only worked in our building for one full day. We have already instituted contact tracing and the elders with whom this person came in contact have been tested and are on isolation status for 14 days. As well, we will test all of the other elders at Assisted Living today.

We know that you are as frustrated as we are and we all wish that we had more answers. This virus is both treacherous and devious and we are doing everything in our power to keep it outside our doors. We also believe that our continued vigilance about the use of PPE as well as handwashing and other infection control measures, as well as careful cleaning and sanitizing, are key to keeping our elders and staff safe.

We continue our weekly testing of all staff across the Jewish Home Family. We also continue to remind our staff to exercise care in their own lives—to wear facemasks in public, practice social distancing and be diligent with handwashing and other infection control measures. We hope that you, too, are exercising caution and staying safe and well.

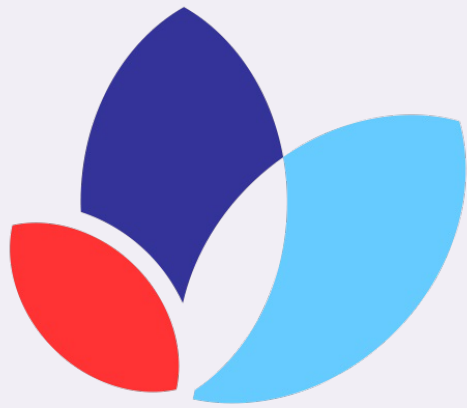
Outdoor and virtual visits are still underway on both campuses. We have also received a number of essential caregiver applications. Should you wish to file an application to be an essential caregiver, which would mean you are entitled to a 2 hour indoor visit with your loved one each week, please [fill out the application form](#). You’ll find it on our website, www.jewishhomefamily.org, under the [COVID-19 tab](#).

Thank you and be well,

Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



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