



Advancing the Art of Living.

September 24, 2020

Dear Family Member,

Our weekly testing of staff and elders continued this week and, while not all of our results have yet come in, we have received the majority of them. We are happy to report that all of those results are negative. We continue to work on moving forward with the phases of re-opening that are defined in the most recent Executive Order from the Governor. It is a slow and complex process but we remain focused as we know how vital this is to the wellbeing of our elders.

We continue with a full schedule of outdoor visits on both campuses as well as essential caregiver visits. If you are interested in being an essential caregiver, who can be with an elder two hours/week in their room or apartment, you must qualify for that role. This is a role that was created by the Department of Health and has specific stipulations. If you want to learn more, please read the materials on our website under the COVID-19 section. Application forms are also available under that tab and, if you are interested, we encourage you to [fill out and submit an application](#).

As the weather gets cooler, we are all concerned about the outdoor visits. We have added some commercial propane (restaurant style) heaters to our patio area at Rockleigh and there are heaters on order for Assisted Living. We're also investigating different options for our visits to try and keep everyone, especially our elders, warm and comfortable.

Window visits also continue at both the Jewish Home at Rockleigh and Jewish Home Assisted Living. As it is getting dark earlier, we ask that you please not visit after dark, especially at the windows that face the patio on the Rockleigh campus. Entry through the back gate in the dark is not ideal and we would prefer that not take place for both your safety and the security of our elders. Also, especially when window visiting on the subacute unit at Rockleigh, Kaplen 1, there are times when the staff will close the window and the blinds. That indicates that there is care, or a treatment, taking place. While we know that this has been disruptive to some window visits, please know that staff will do their best to accommodate your visit but must be sure that the care is provided.

As always, we continue to educate our staff on infection control and handwashing and to focus on keeping our facilities fully cleaned and disinfected. PPE is a part of our

everyday life at the Jewish Home Family and we remind our staff to use care in their own lives—wearing facemasks, practicing thorough handwashing and maintaining social distancing. We hope that you are doing the same and staying well.

Please feel free to call or email with any questions.

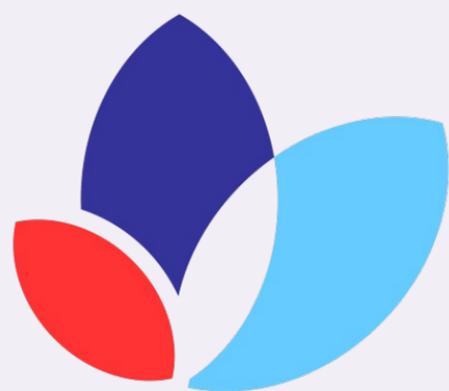
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



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