



Advancing the Art of Living.

July 31, 2020

Dear family member,

We are sorry to have to write you again in such a short period of time but, again, we are committed to maintaining transparency with you as we work through this COVID-19 challenge. Unfortunately, we received test results late last night that indicated that one of our elders tested positive for the virus. This individual resides at the Jewish Home at Rockleigh and is completely asymptomatic. We have initiated our testing and contact tracing protocols and have, of course, moved that elder into our cohorted isolation area. We do not believe that there is any cause for alarm but please know that we are taking this very seriously.

All of the elders at Rockleigh have received written and/or verbal notice regarding this test result and the elders and family members of elders on that unit have all been contacted personally. This, too, is a key element of our protocol and one that we feel is very important.

As always, we are maintaining our vigilance around infection control and proper use of PPE. While we are in a much improved state than where we were months ago, we are also keenly aware that this is not over and that we cannot let down our guard, either professionally or personally. We urge you to exercise the same caution in your lives as well.

We have been told that the Commissioner of Health is close to releasing some additional reopening guidelines for elder care settings and that it is likely they will be issued at the end of next week. We will, of course, be sharing that news with you as soon as it is available to us.

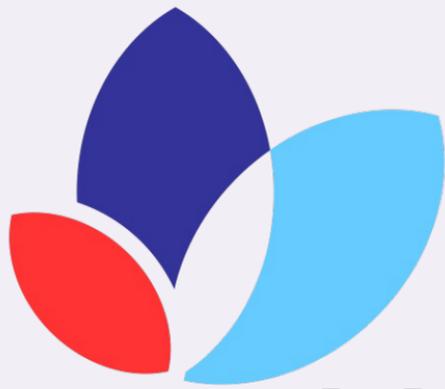
Feel free to call with any questions.

Be well,

Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

