



*Advancing the Art of Living.*

July 21, 2020

Dear family member,

Thank you for your cooperation with the scheduling changes in outdoor visits when heat advisories are in effect. We know it is disappointing to plan for a visit and then have the weather interfere, but we know you share our primary concern about safety for our elders.

Last week we had emailed you to tell you that we had a physician test positive for COVID. That individual tested negative on two subsequent tests (and had a history of multiple negative test results before that). This has happened in more than one case of late and that's why we have instituted the multi-step testing protocol in the event of a positive result. We did receive all of our testing results from last week and we had one positive test result, an employee at the Jewish Home at Rockleigh. This person has already been re-tested. When we receive those results, assuming they are negative, we will perform the third test. This individual was sent home immediately upon receipt of the results, has no symptoms and does not work in a direct patient care area. While these results are unsettling, we do not believe that there is any cause for concern at this time.

We continue to do ongoing testing and maintain our vigilance around use of PPE as well as cleaning and disinfecting of all of our facilities. As we remind our staff to practice good infection control and wear facemasks in their personal lives, we urge you to do the same. All of our efforts will help to keep everyone well.

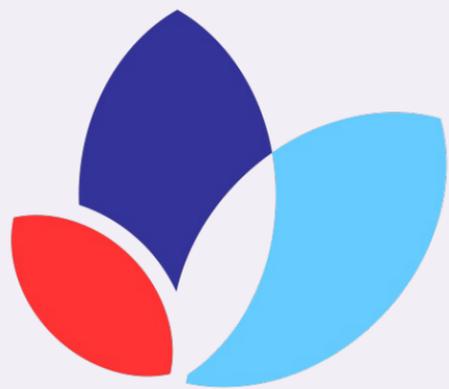
Some of you have asked whether there has been any progress on opening the salons on both campuses. To this point, we have made repeated requests but have not had any response. We have been told that the Commissioner of Health is reviewing this issue and we will let you know as soon as we hear anything.

Thank you for ongoing support of the Jewish Home Family.

Be well,

**Carol Silver Elliott**  
President and CEO  
The Jewish Home Family

**Dr. Harvey Gross**  
Medical Director  
The Jewish Home Family



# The Jewish Home Family

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