



June 19, 2020

Dear family member,

Great news! The Commissioner of Health has agreed to permit outdoor visiting for our elders beginning on Sunday, June 21, 2020. They did provide very clear guidelines for this visiting and we have had to supply the Department of Health with a plan and an attestation that indicates we are going to follow their guidelines. That having been said, here is what the rules are and what the process is to schedule an outdoor visit with your loved one:

- No elder who is in isolation or currently exhibiting any symptoms may be visited.
- No one may visit who has had any symptoms of COVID (fever, shortness of breath, chills, sore throat) within the last 24 hours.
- No one may visit who has had a recent known exposure to COVID-19.
- Visiting is by appointment only. Please email [JHRecards@jewishhomefamily.org](mailto:JHRecards@jewishhomefamily.org) to make an appointment at the Jewish Home at Rockleigh and email [JHALecards@jewishhomefamily.org](mailto:JHALecards@jewishhomefamily.org) to make an appointment at Jewish Home Assisted Living.
- Outdoor visiting hours will be set by and limited by the facility.
- There may only be two visitors per elder at any given visit and no pets are permitted.
- All visitors must stop at the front desk for health screening and will then be directed to the outdoor area. No visitor may walk through the building and that includes using the restrooms.
- All visitors and elders must wear face masks throughout the visit. Visitors are required to bring a face mask with them, masks will not be provided by the facility.
- Social distancing must be maintained throughout the visit.
- Any packages, flowers etc. must be left at the front desk and will be delivered to the elder's room or apartment.

- A staff person will accompany the elder to the designated visiting area and will also return them to the building when the visit is over.
- Visits are limited to 20 minutes in length.
- Should anyone fail to comply with the visitor policy, the facility may stop the visits or discontinue visits.

While this is not a total “opening of the doors,” it is a huge step forward and we hope you are as pleased about it as we are. We expect that there will be a large number of requests for visits. We will begin by moving all of the scheduled Sunday and Monday window visits to outdoor visits and add additional visits from there. We will work very hard to accommodate everyone’s visit requests and we thank you in advance for your patience as we manage this new process. We appreciate your continued understanding and support.

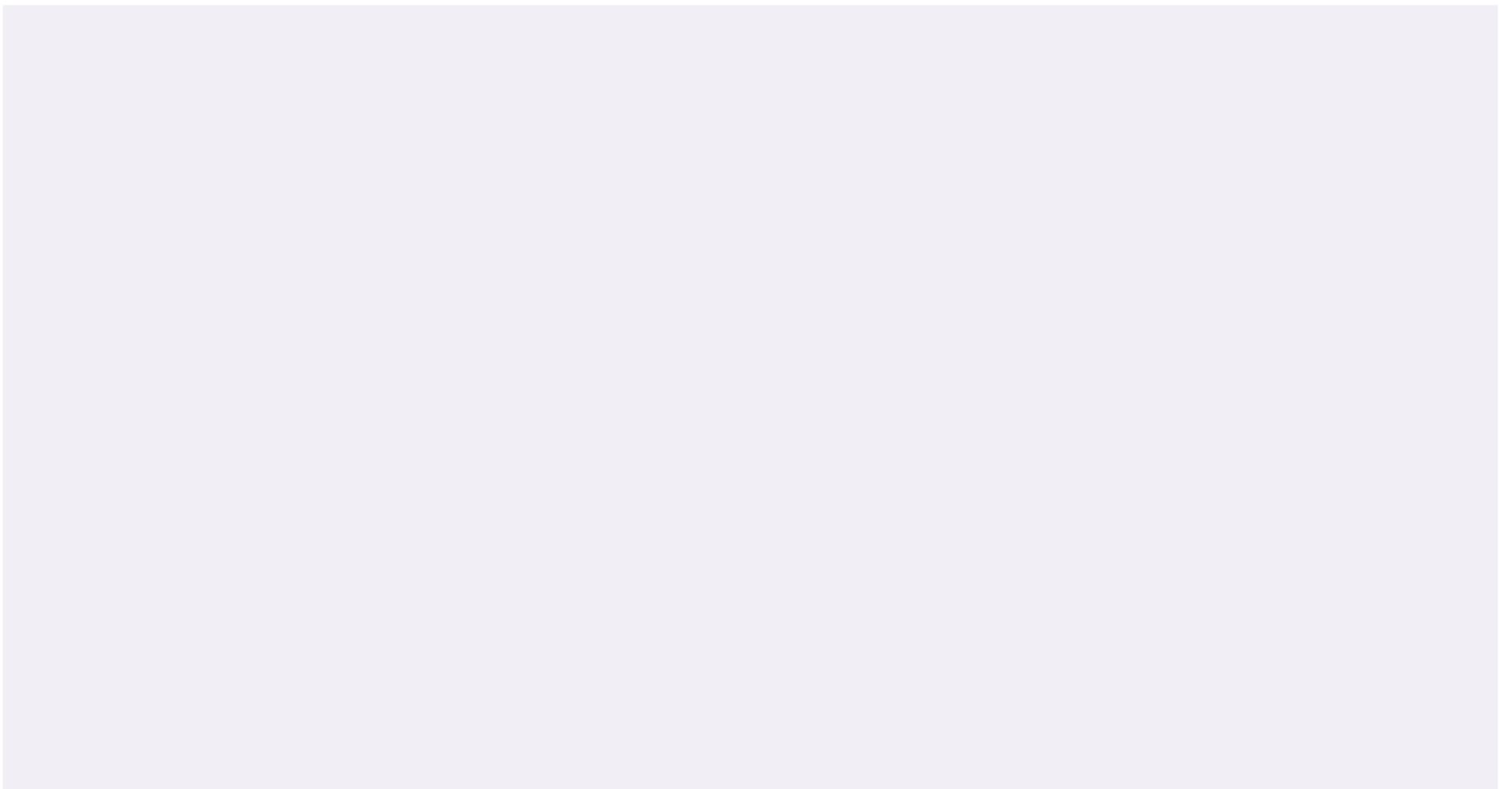
Be well,

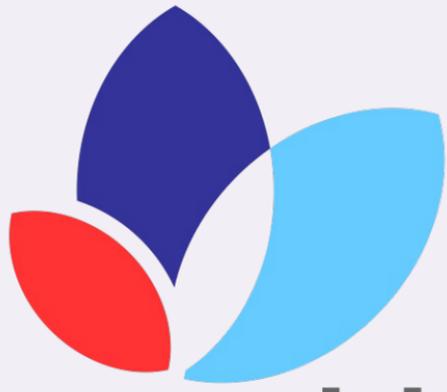


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# The Jewish Home Family

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