



May 19, 2020

Dear family member,

As has been the case since this pandemic began, we often feel as if we have more questions than answers. That certainly is the case at this moment. We have completed testing of all of our elders on both campuses. There are three positive results at Jewish Home Assisted Living and 17 at the Jewish Home at Rockleigh. All of these individuals are, thankfully, completely asymptomatic. We have, however, followed the protocols and all of these elders are in isolation for 10 days and, of course, longer should symptoms develop. Because all of these elders are well, many of them have not been very happy about the move to isolation but everyone has been accommodating and gracious and we are making it work.

With respect to the elders who tested negative, we have begun the process of re-testing, which you will remember, must be done within 3-7 days of the original test date. Per the latest guidance we received yesterday, we will be re-testing elders who test negative on a regular basis, possibly as frequently as weekly. Those final protocols have yet to be determined.

When we talk about questions, you likely have many of the same ones that we do. Of course one of the most pressing question is how long will re-testing elders who are negative continue? Is there an end point? It is a big concern because the nasopharyngeal testing is unpleasant and it is particularly distressing to individuals with cognitive impairment. We never want to be the source of causing our elders distress but the testing requirement is out of our hands.

With respect to our staff, we continue to test and to work on obtaining more test kits. As you can imagine, with mandatory testing the labs have been overwhelmed and are doing their best to keep up with both supply and results reporting. To date, we have tested well over 100 staff from our two campuses and have only had one staff member test positive.

We continue to focus on infection control which we all know is critically important. Use of PPE has not changed, we continue to be consistent and to carefully monitor staff use. As well, the cleaning and sanitizing of the buildings remains a top priority and will continue to be one.

There is no information yet about the ability to open to visitors but we do not think that it will be as soon as any of us would like. Virtual visits and window visits continue to be available and you are also welcome to send free e-cards to your loved ones through the Jewish Home Family website.

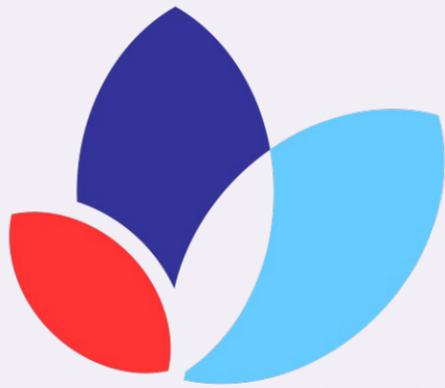
Please take care of yourselves and be well.

All the best,

Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

