



May 6, 2020

Dear family member,

Thank you for the many emails and notes of support we have received. We have also had many lovely gifts arrive for staff, from flowers to treats, which everyone has appreciated. These continue to be challenging times and all of your kindnesses mean a great deal to everyone.

As of today, we have two active cases of COVID-19 at the Jewish Home at Rockleigh. Since Friday, eight elders have “graduated” from isolation, fully recovered. At Jewish Home Assisted Living, we have three active cases and seven elders have just been released from isolation, having made a full recovery. Two of the three units at the Jewish Home at Rockleigh that had isolation hallways no longer have those isolation areas. Only one unit continues to have isolation tarps in place as we have taken a number of recovering COVID patients from area hospitals and are maintaining them in those areas while they continue their recovery.

While we are feeling much more positive about this situation, we also know that we cannot let down our guard. As we have said many times, this virus is a devious and treacherous enemy. There is no stopping the vigilance and there is no stopping the use of PPE. We also continue our heightened cleaning and sanitizing of both buildings, using not only cleaning and disinfecting chemicals but also rechecking every area using a special black light to ensure that nothing has been missed. We are urging our staff, and all of you as well, to continue to be vigilant as well. This is not the time to stop wearing masks and practicing good infection control, especially frequent handwashing.

We also know that Mother’s Day is fast approaching. We, too, are frustrated that the mandate from both the State and federal government is that there continue to be no visiting on either campus. But we also know that we have to put the health and safety of our elders first.

Here is what we are doing on both campuses. We are allowing flower delivery so please feel free to do that if you are so inclined. We are handing out flowers to all women residents at the Jewish Home at Rockleigh and corsages at Jewish Home Assisted Living. We have special programs planned as well as special meals. In addition, we are trying to make family visits possible as best we can.

On the Jewish Home Assisted Living campus, there will be scheduled virtual visits from 10 am until 4:30 pm. There are two outdoor areas in which visits can be done that will allow the elders to be behind glass but still able to see you and be as close as is

possible. There are phones in each area, with speakers, and the number will be posted so that you can call it when you are there to visit. These are by appointment only. Please email jhalecards@jewishhomefamily.org to make your appointment. Everyone must wear a facemask during these “window visits.” There cannot be any visiting on the patio nor will families be allowed to come to the edge of the patio and talk with their loved ones. This is just not something we can allow based on the regulations we are currently under. Anyone coming to the patio will be asked to leave.

At the Jewish Home at Rockleigh, we will continue virtual visits and also have a “window visit” area set up in the Gallen Day Center. All of these visits are by appointment only. If you have an appointment for a window visit, you can come in on King Road and you will see a tent attached to the side of the building. You may park on the street and head into the tent for your visit. Your loved one will be on the other side of the window, again a speaker phone will be available and the number posted. You can book either a virtual or window visit by emailing jhrecards@jewishhomefamily.org. Those visits will take place between 10 am and 4 pm. Again, facemasks must be worn during these window visits.

Thank you again for your ongoing support. We wish you continued health and strength.

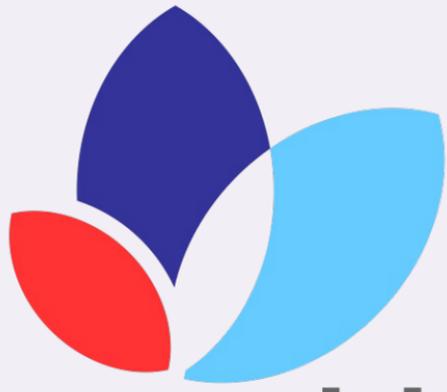
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

