



April 24, 2020

Dear Family Member,

We are continuing to work hard with elders on both campuses, bringing all of our resources to bear to help fight the COVID-19 virus. As of today, we have 19 active cases at the Jewish Home at Rockleigh, we have had nine elders who were discharged from the isolation areas, six of whom were moved to non-isolation areas and three of whom have been discharged home after a short term stay. At Jewish Home Assisted Living, we have 15 active cases, we have discharged nine individuals from isolation and have three more who will be out of isolation within the next day or so.

We do see every positive indicator as a victory and we are celebrating every elder who is released from an isolation area. We have cheered people as they walked through the plastic tarps and out into the hallway and it has been a wonderful moment for everyone. We have even created "COVID Warrior" certificates that we are giving each elder to commemorate this moment.

Some of you have emailed or called to ask if we have had deaths and why we are not listing them in these letters. Regretfully, we have had some deaths on each campus. This virus truly preys on our vulnerable elders in a way that not everyone can fight. We have been advised not to report this in these letters due to privacy concerns but please know that each loss represents the loss of a treasured individual and a dear friend to many of us.

When we lose an elder under normal circumstances, we grieve. Often the staff will gather to share thoughts and emotions and they will receive support from our Social Work team, from the rabbi and from one another. Right now, there is no time for grieving. We have to keep up the fight and that is what we are doing. When the time comes, we will not only gather to talk about those elders we have lost, we will also acknowledge the staff who have lost parents, siblings and friends to this virus and have come back to work with renewed determination and fight.

Some of the strategies we have incorporated in this fight have truly been paying off. Hydration is key and you can help by encouraging your loved one to drink as often and as much as possible. The nursing staff are encouraging this as are Activities and the Rehab team. Rehab staff are doing turning and positioning, knowing that this movement is vital. Dining Services is sending up high calorie treats to make sure that people are getting the calories they need. And our nursing staff, with the full participation of our medical staff, is working both intensely and effectively. Every member of our team is involved in this battle and every one of them is giving it their all.

We also have heard from many family members who are anxious to visit with their loved ones and we all understand that and wish that we could make that happen. Right now, we have to follow the regulations which are there to keep everyone safe. We look forward to a day when we can loosen their restrictions but that date remains in the future. In the meantime, we are happy to facilitate virtual visits as much as possible. Please reach out if you need to have a visit scheduled. As well, just a reminder that we have assigned nurses on each campus to help answer any specific questions you have about your loved one. For elders at the Jewish Home at Rockleigh, please reach out to JoAnne Herzog at 201-906-1946, jherzog@jewishhomefamily.org. For Jewish Home Assisted Living, reach out to Jackie Wells at either 201-694-1401 or jwells@jewishhomefamily.org.

How can you help? Cards are great and you can send them to your loved one through our website ([here for JHR](#) and [here for JHAL](#)). If you'd like to reach out to all the elders and staff, send emails with letters or pictures and we will post them on our closed circuit channels. Send them to Ezra HaLevi, ehalevi@jewishhomefamily.org and he will make that happen. If you have a talent and want to share a video, send it to Ezra as well. All entertainment options are appreciated.

Thank you for your ongoing support of the Jewish Home Family. Thank you for your many kind words and messages of support. Please take care of your own health during this time, we want everyone to be well and stay well.

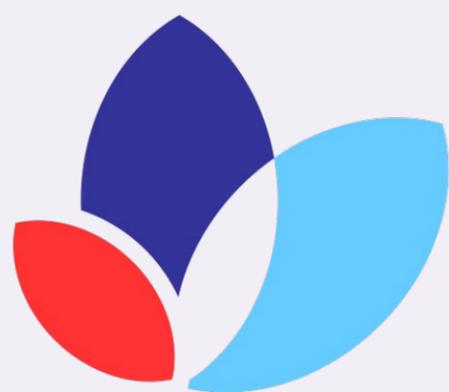
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish
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Advancing the Art of Living.

