



April 13, 2020

Dear family member,

We held off sending an update last week because of the beginning of Passover and then the Easter holiday. We hope that you were able to find some moments of joy in your holiday despite the anxiety and challenging environment in which we all find ourselves.

As of this morning, we have 21 active cases of COVID-19 at the Jewish Home at Rockleigh. We have eight elders whom we would classify as fully recovered. We also have a significant number of staff who have recovered and returned to work and that has been a blessing. At Jewish Home Assisted Living, we have seen an increase in cases, with today's count of active cases at 11. We also have a number of staff who are out ill and several who have been able to return to work.

We have moved, and continue to move, elders at the Jewish Home at Rockleigh to allow us to keep those who are COVID positive in defined areas. That makes it more efficient for the staff, certainly, but it also allows us to separate those who are ill and those who are well. We are, as an organization, looking at how we best support one another and that involves some reallocation of staff as well as the relocation of some of the elders, in order to best meet their needs. Recruiting and hiring continues to be a priority and we are constantly working to add to the staff in many of our departments. Finding nurses and aides is something we work on every day. During this time of pandemic, that has become very difficult but we continue to try. If you know someone who is interested in working for the Jewish Home, in either a clinical or non-clinical role, please have them reach out to Lauren Levant, VP, Human Resources, llevant@jewishhomefamily.org.

Over the course of the last ten days we have reached out to some additional experts to help us with our work. We had a nurse who is an infection control expert and educator come in and make rounds and provide recommendations. Her input helped us to reorganize the way we distribute personal protective equipment (PPE) and made that process more seamless. We also had a physician come in to consult with us on both campuses. He is a family member of one of our elders and is board certified in both Cardiology and Internal Medicine. He and his family have all had COVID-19 and, as a result, he has been seeing and treating many individuals with this virus. He made rounds on both campuses last week and made recommendations that were shared with the individual's physicians. We are grateful for the help and expertise that have been shared with us.

We previously mentioned that we have a nurse who is assisting us as a medical and family liaison for the Jewish Home at Rockleigh. Many family members have been very appreciative of the opportunity to connect with her and have their clinical questions addressed. As a reminder, her name is JoAnne Herzog and her number is 201-906-1946, jherzog@jewishhomefamily.org. At the end of last week we were able to add the same liaison role at Jewish Home Assisted Living. Jacqueline Wells, RN is stepping into that role. Jackie's phone number is 201-694-1401 and her email is jwells@jewishhomefamily.org.

We are very grateful for the many donations of fabric facemasks we have received as well as the donations of face shields and facemasks, all of which we need. Procurement of the necessary PPE supplies is an enormous undertaking. The supplies are hard to find and the prices continue to go up

at a level that is staggering. We have done a great job ensuring that we have what we need but none of it has been easy. That being said, if you have access to face shields or the ability to make them, we could certainly use more of them. Our biggest need is for more isolation gowns. We have acquired many disposable coveralls, which work well, but we need isolation gowns both for folks who do not fit into the "one size" coveralls and to be used as additional protection when caring for someone who is COVID positive. Any help on that front would also be appreciated.

While we continue to feel the anxiety of this situation, we are also focused on keeping the spirits of the elders up as much as possible. We are running ongoing education and entertainment programs on our closed circuit TV channels and we are trying to do as many one-to-one and virtual visits as possible. We see many families who come to both campuses, stand outside and both talk to their loved ones through the window or hold up signs. Yesterday there were family members outside Jewish Home Assisted Living who were holding up signs thanking the staff and recognizing the heroes who work there.

We will be scheduling another Zoom session for families within the next week or so and will also be holding another Zoom session for our elders. We know how difficult this is for all of you and we appreciate your ongoing support of the Jewish Home Family.

During this week of holidays, we pray for healing for all, we pray that we are entering a season of renewal and peace.

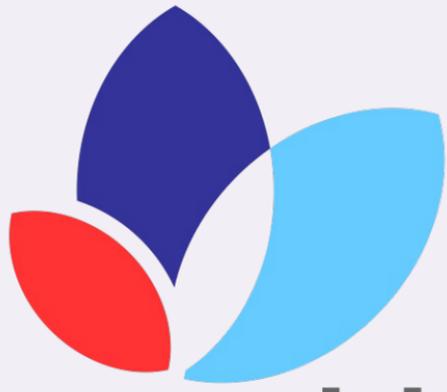
Be well,



Carol Silver Elliott
President and CEO
The Jewish Home Family



Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

