



March 31, 2020

Dear family member,

In our continuing effort to be fully transparent with you, we must let you know that we have two residents who have tested positive for COVID-19 at the Jewish Home at Rockleigh. While we cannot release any private or identifying information, we can tell you that both the families of these elders, and of every other elder on that unit, have been contacted directly. We do not have any active cases at Jewish Home Assisted Living.

We continue to follow the very specific guidance of the CDC, CMS, and the State and County Health Departments. As a result, we have created a defined area on one of our units that is now a full isolation area. Only designated staff will work in that area and all of them will be in full personal protective equipment (PPE).

Every elder who shows any respiratory symptoms, or fever, in either building is immediately being put on isolation protocols, meaning that we are using full PPE and we are testing those who show symptoms. Only someone with a positive diagnosis will be moved to the isolation area. Some of you have asked about testing everyone. Not only is that not medically recommended, it is also not possible based on the very limited numbers of tests available. We were able to secure some additional tests that arrived today and will prioritize those for the elders who need them.

We continue to keep elders connected with families and to offer virtual visits as frequently as possible. We know that some of you would like these visits to be more frequent and we are trying to make that happen, please know that we will do our best.

As you know, we are continuing our vigilance around the health of our elders, checking for symptoms and temperatures three times a day and checking our staff as well. In addition to facemasks, many of our clinical staff are also wearing protective clothing and as more supplies arrive, more people will be in protective gowns or coveralls.

We know that this is a frightening and upsetting time for all of us. Please know that we are focused on one thing only—the health and safety of your loved one.

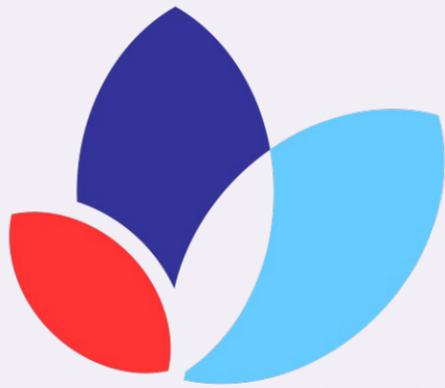
Be well.

Sincerely,

Carol Silver Elliott
President and CEO
The Jewish Home Family

Harvey Gross

Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

