



March 30, 2020

Dear family member,

As you know, we have been making every effort to be transparent with you as we navigate the challenging waters we find ourselves in right now. Therefore, we feel it is important to tell you that we have had some staff who tested positive for COVID-19. There are three staff members on the Rockleigh campus and one at River Vale. One of the Rockleigh staff is not a member of the clinical team and works in an administrative role.

Each of these individuals is recovering well and none of them needed to be hospitalized for which we are grateful. Our protocol for anyone who has this virus is to both try to find the source of the infection and to trace everyone in our buildings with whom they have been in close contact. None of these individuals was symptomatic when they came to work, one did begin to have a fever and was immediately sent home.

We have been carefully monitoring all elders with whom these individuals came in contact, increasing our checks on both respiratory symptoms and fever. At this time, we do not have any cases of COVID-19 among our elders.

This is a circumstance that is both unfortunate and worrisome but we know that the community spread is so pervasive that avoiding it would be unlikely. Having all staff and elders checked for temperature and having staff wear facemasks 100% of the time does help to reduce our risks. And we are reinforcing infection control protocols continuously, including handwashing and disinfecting of surfaces, especially in high touch areas. Of course, our hope and prayer continues to be that none of our elders become infected by this virus.

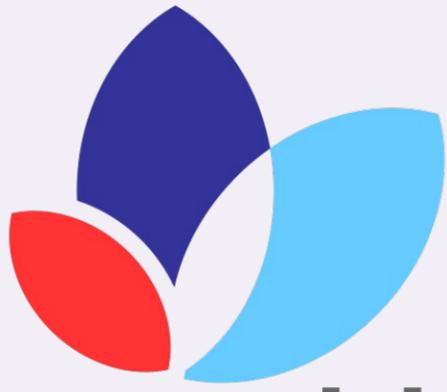
Please feel free to reach out if you have any questions. In addition, many of us have found this video to be helpful, it may be of help to you as well: <https://vimeo.com/399733860>.

We hope that you and your family continue to stay safe and well.

Sincerely,

Carol Silver Elliott
President and CEO
The Jewish Home Family

Dr. Harvey Gross
Medical Director
The Jewish Home Family



The Jewish Home Family

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