

March 15, 2020

Dear family member,

The situation we all find ourselves in is a challenging one. We want to assure you that the Jewish Home is doing everything possible to prevent any of our elders or staff from contracting the COVID-19 virus. We are complying with all State and federal requirements and we are constantly monitoring the latest information from the CDC, the Centers for Medicare and Medicaid (CMS), as well as the New Jersey and Bergen County Departments of Health.

Here is the current situation at the Jewish Home at Rockleigh:

1. Based on the New Jersey Department of Health mandate which went into effect on March 13, 2020 for every New Jersey nursing home: **“No resident visitors shall be permitted in the facility except for end-of-life situations.”** This is the rule that we are enforcing and must enforce.
2. We understand how important it is for you to be in touch with your loved ones and we have arranged for “virtual visits” while this restriction is in place. To arrange for Skype/FaceTime sessions, please e-mail JHRecards@jewishhomefamily.org To leave a message for the recreation staff regarding these virtual visits or to arrange phone visits, please call 551-444-3190.
3. We are also using the 551-444-3190 phone number to provide general updates on the Jewish Home and will update that message daily.
4. We know that some families prefer to do laundry for their loved ones. Until further notice, all laundry will be washed in-house by Jewish Home staff.
5. We will be changing our meal service to provide more meals in resident rooms. In the dining rooms, we will arrange the seating to provide appropriate social distancing.

We know that this is difficult and these are not actions any of us would like to take but they are necessary, and required, under the current circumstances. We appreciate your understanding and cooperation as we work to safeguard the health and wellbeing of your loved ones and our staff.

Please be sure that you are caring for yourself as well. If you have a cough or fever, contact your doctor. Maintain a social distance if you must be out and be sure to avoid anyone who is coughing or sneezing. Above all, wash your hands for at least 20 seconds and try to keep your hands away from your face as much as possible.

Be well,



Carol Silver Elliott

President and CEO
The Jewish Home Family

