

March 12, 2020

Dear family members and friends,

As you know, we have been carefully monitoring the COVID-19 virus and the implications it has for the Jewish Home Family. Our first priority is the health and safety of our elders and we have been, and continue to adjust our protocols as more information becomes available.

Effective immediately and until further notice:

1. **Please refrain from visiting either the Jewish Home at Rockleigh or Jewish Home Assisted Living. Unless there is a compelling reason or medical emergency, we ask that you not visit. If you do need to come to either campus, you will be subject to screening and a member of our staff will also take your temperature.**
2. **Please do not take your loved one out to any unnecessary appointments or outings.**
3. **All care plan meetings will be conducted by phone.**
4. **All outings, outside entertainment and group activities have been canceled.**
5. **Every staff person is having their temperature taken, and recorded, daily and we continue our ongoing vigilance with employee health.**
6. **No volunteers will be permitted on either campus.**

We know that it is important for you to be able to connect with your loved one. Please consider the use of other means of communication including telephone, text or email. As well, our staff are available to use video chat to allow you to visit virtually. If you would like to set up a virtual visit with an elder at the Jewish Home at Rockleigh, please call 551-444-3190 or email JHRecards@jewishhomefamily.org. For a virtual visit with an elder at Jewish Home Assisted Living, please call 201-478-4265 or email JHALecards@jewishhomefamily.org. You are also welcome to send a free e-card to your loved one by clicking [here for JHR](#) and [here for JHAL](#). We will print them and deliver them within one business day.

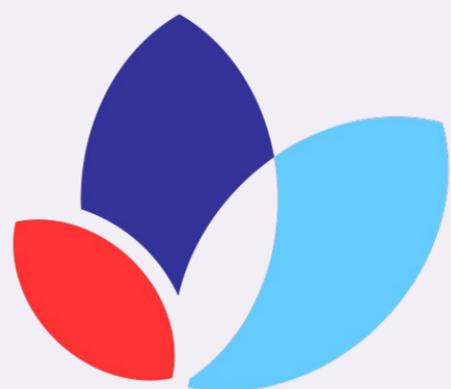
We are continuing to review guidance from the CDC, CMS (Centers for Medicare and Medicaid), the New Jersey Department of Health and the Bergen County Health Department and will send updates as available.

As always, please feel free to reach out with any questions.

Sincerely,

A handwritten signature in black ink, appearing to be 'Carol', written in a cursive style.

Carol Silver Elliott
President and CEO
The Jewish Home Family



The Jewish Home Family

Advancing the Art of Living.

